

Terms & Conditions

I/We (Client) have voluntarily employed Hands Full Dog Training, LLC dba Friendly Dragon Dog Behavior Consulting (Consultant) to assist in the training of my dog(s).

Description of Services:

I understand that the Consultant will work directly with me and my pet(s) to impart contemporary animal behavior knowledge that best fits our needs. I also understand that successful companion pet programs depend on a combination of learned skills on the part of pet and owner. Behavior is not static; an animal will not continue to perform even trained behaviors without ongoing practice. Especially in cases involving any type of aggression, although behavior may be modified, the dog is never considered "cured". A pet's behavior is ultimately the owner's responsibility. Consultant will make every reasonable effort to help us attain goals but makes no guarantee of performance on the part of Client or pet as a result of providing professional animal behavior consultation.

Cancellation & Refund Policy:

No refunds are offered. Training sessions may be rescheduled by the Client at no charge no later than 48 hours before the appointment time. Appointments canceled by the Client with fewer than 48 hours notice or "no-shows" are not able to be rescheduled without additional payment in full.

Rescheduling Exceptions:

Sessions cancelled due to illness, emergency, inclement weather, or unforeseen circumstances on the part of the business will be re-scheduled at no additional fee.

Training Policies:

No physical punishment of dogs is allowed during training or for the duration of the program due to the potential for serious adverse side effects. Client must disclose any other trainers consulted during the duration of the program as well as their methods. Evidence that physical punishment has been used by Client or a trainer hired by the

Client may be grounds for dismissal from the program. Consultant may require safety and management protocols, e.g. use of muzzle, leash, baby gate, or other protective tools, or physical separation of dog from potential bite victims. Client is required to follow safety protocols as recommended by Consultant to remain in the program.

Waiver of Liability:

Client acknowledges that obedience training/behavior modification may be an activity in which damage or injury to dog(s) and/or persons may occur. Client will assume full financial/moral responsibility for the actions of their dog(s). Client further acknowledges that dog(s) may be exposed to a variety of environmental conditions which include, but are not limited to, vehicular travel, interaction with people and other animals, exposure to adverse weather, and exposure to areas with crowds and all types of traffic.

I/We (Client) agree that I, my/our heirs, assignees, and legal representatives will not make claim against, sue, or attach the property of Consultant, her family, acquaintances, or any other person acting on her behalf (herein referred to as "Her Agents"), for injury or damage done to or by dog(s) resulting from action or negligence, however caused, by Consultant or Her Agents. I/We (Client) forever release Consultant and/or Her Agents from any and all liability and demands which I/We (Client), and my/our heirs, assignees and legal representatives may have or may hereafter have for injury or damage to or by dog(s), and assume all risks thereof.

Client and Consultant hereby agree to mediate and/or arbitrate any misunderstanding that may arise pursuant to the terms contained herein. In any action or proceeding arising out of this agreement, the prevailing party shall be entitled to reimbursement of costs and legal fees.

This Contract for Training Services supersedes all other agreements, written or oral, previously made between Client and Consultant.

☐ I have read and agree to the terms above